

1. Information We Collect

We may collect the following types of personal data:

- Name
- Email address
- Billing and shipping address
- Payment details (processed securely via third-party services)
- Order history
- Contact information you provide when communicating with us

We may also collect technical data, including IP address, browser type, and cookie data to help improve your experience.

2. How We Collect Your Data

We collect data when you:

- Place an order
 - Contact us via email
 - Sign up for updates or newsletters
 - Interact with our website via cookies or analytics tools
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3. How We Use Your Information

Your data is used to:

- Process and ship your orders

- Communicate with you about your order or inquiries
 - Send promotional emails (only with your consent)
 - Improve our services and website experience
-

4. Sharing Your Information

We may share your data with trusted third-party service providers, such as:

- Payment processors (eg, Stripe, PayPal)
- Shipping and delivery services
- Website hosting and analytics providers

We do **not** sell or rent your personal data to any third parties.

5. Data Storage and Security

Your information is securely stored and only retained as long as necessary to provide our services and meet legal obligations. We implement standard security measures to protect your data.

6. Your Rights

As a UK resident, you have the right to:

- Access the personal data we hold about you
- Request correction of incorrect data
- Request deletion of your data (subject to legal obligations)
- Object to or restrict certain types of data processing

To exercise any of these rights, please contact us at: **theneedleer20@gmail.com**

7. Cookies

Our website may use cookies to improve your browsing experience. You can choose to disable cookies via your browser settings, although this may affect site functionality.

8. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated "Effective Date."

9. Contact Us

If you have any questions or concerns about this Privacy Policy or your data, please email us at:

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